

## Zoho SalesIQ - Plan Comparison

	FREE	Basic	Professional	Enterprise
	<a href="#">Try Now</a>	<a href="#">SIGN UP</a>	<a href="#">SIGN UP</a>	<a href="#">SIGN UP</a>
<b>PRICING (Local taxes (VAT, GST, etc.) will be charged in addition to the prices mentioned)</b>				
Bill Annually	Free	\$17 / Month	\$53 / month	\$116 / month
Bill Monthly	Free	\$19	\$59	\$129
<b>OPERATORS / AGENTS</b>				
Operator seats included	2	3	5	10
Cost per month for additional operators	-	-	\$10	\$10
<b>FEATURES</b>				
GDPR configuration	✓	✓	✓	✓
Custom Chatbot	-	1	3	10
<b>LIVE CHAT ORGANIZATION</b>				
Number of visitors tracked per month	5 K	50 K	100 K	200 K
Number of websites per portal	1	3	5	25
Chat volume per month	100 chat conversations	1000 chat conversations	Unlimited	Unlimited
Departments	1	3	5	25
Intelligent triggers	-	3	10	25
Chat routing	-	3	10	25
Visitor routing	-	3	10	25
Roles and permissions	✓	✓	✓	✓
Chat history	30 days	Unlimited	Unlimited	Unlimited
Concurrent chat limit	✓	✓	✓	✓
<b>WEBSITE VISITOR TRACKING</b>				
Live tracking dashboard	✓	✓	✓	✓
Anonymous visitor identification (with Clearbit and Leadberry integrations)	-	✓	✓	✓
Website visitor history	✓	✓	✓	✓
Export website visitor list	-	✓	✓	✓
Lead scoring	✓	✓	✓	✓
<b>IN-CHAT FEATURES FOR OPERATORS</b>				
Multiple chat tabs	✓	✓	✓	✓
Advanced visitor information	Basic	Advanced	Advanced	Advanced

In-chat file sharing	✓	✓	✓	✓
Canned messages	✓	✓	✓	✓
Chat transfer	✓	✓	✓	✓
Block IPs	-	-	✓	✓
Chat translation	-	-	-	✓
Email signature live chat	✓	✓	✓	✓
<b>IN-CHAT FEATURES FOR YOUR CUSTOMERS</b>				
Offline messaging	✓	✓	✓	✓
<a href="#">Articles</a>	-	✓	✓	✓
Conversation view for past chats	✓	✓	✓	✓
File sharing with operators	✓	✓	✓	✓
Chat feedback and operator rating	✓	✓	✓	✓
Email chat transcript	✓	✓	✓	✓
<b>CUSTOMIZE YOUR LIVE CHAT SOFTWARE</b>				
Multiple chat widget embed options	-	✓	✓	✓
Chat window customization	-	✓	✓	✓
Advanced chat window customization	-	✓	✓	✓
Add operators' photos	-	✓	✓	✓
Department based email configuration	-	-	✓	✓
<b>ADVANCED LIVE CHAT FEATURES</b>				
Group chat with customers	✓	✓	✓	✓
Real-time chat monitor	-	-	✓	✓
Business hours	-	✓	✓	✓
<a href="#">Audio call</a>	-	✓	✓	✓
<a href="#">Desktop notifications</a>	✓	✓	✓	✓
<b>DASHBOARD</b>				
Internal operator chat	✓	✓	✓	✓
Message board	✓	✓	✓	✓
Operator availability status	✓	✓	✓	✓
<b>REPORTING</b>				
Powerful pre-built reports	-	-	✓	✓
Daily report	✓	✓	✓	✓
Weekly report	-	-	✓	✓
Monthly reporting	-	-	-	✓

Schedule your reports	-	✓	✓	✓
<b>INTERGRATION</b>				
<a href="#">Analytics tools</a>	-	✓	✓	✓
<a href="#">Zoho CRM</a>	✓	✓	✓	✓
<a href="#">Salesforce CRM</a>	-	✓	✓	✓
<a href="#">Zoho Desk</a>	✓	✓	✓	✓
<a href="#">Zendesk</a>	-	✓	✓	✓
<a href="#">Zoho Assist</a>	-	✓	✓	✓
<a href="#">Zoho Campaigns</a>	✓	✓	✓	✓
<a href="#">MailChimp</a>	-	✓	✓	✓
<a href="#">MOBILE APP</a>	✓	✓	✓	✓
DESKTOP APPS	✓	✓	✓	✓
<a href="#">MOBILE SDK</a>	✓	✓	✓	✓
APPLE TV APP	-	-	✓	✓

Additional visitor tracking

Unit/Month	Cost/Month
100K	\$100
200K	\$200
500K	\$350
1M	\$500
2M	\$700
5M	\$1,000